

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22

BEFORE THE

ILLINOIS COMMERCE COMMISSION

IN THE MATTER OF:)
)
CHERYL M. JORDAN,)
Complainant,) No. 13-0124
)
ILLINOIS-AMERICAN WATER)
COMPANY,)
Respondent.)
)
Complaint as to)
billing/charges in)
Bolingbrook, Illinois.)

Chicago, Illinois
March 26, 2013

Met, pursuant to adjournment, at 1:25 p.m.,
in Conference Room N-808, 160 North LaSalle Street,
Chicago, Illinois.

BEFORE:

Mr. Terrance Hilliard, Administrative Law Judge

1 **APPEARANCES:**

2 **MS. CHERYL M. JORDAN,**
3 **(738 Bayles Drive,**
4 **Romeoville, Illinois 60446,**
5 **Complainant;**

6 **APPEARANCES: (VIA TELEPHONE)**

7 **ILLINOIS-AMERICAN WATER COMPANY,**
8 **(300 North Water Works,**
9 **Belleville, Illinois 62223,**
10 **(618) 239-3222), by:**
11 **MR. KENNETH C. JONES,**
12 **kenneth.jones@amwater.com,**
13 **for the Respondent.**

14

15

16

17

18

19

20

21

22

23

24

25

26

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22

I N D E X

<u>WITNESS</u>	<u>DX</u>	<u>CX</u>	<u>RDY</u>	<u>RCX</u>	<u>By Judge</u>
None .					

E X H I B I T S

<u>NUMBER</u>	<u>MARKED FOR ID</u>	<u>IN EVIDENCE</u>
None .		

1 JUDGE HILLIARD: On behalf of the Illinois
2 Commerce Commission, I call Docket No. 13-0124,
3 Cheryl M. Jordan versus Illinois-American Water
4 Company. Mr. Jones is on the telephone from
5 Illinois-American Water.

6 Can you state your name and your
7 business address for the record, sir?

8 MR. JONES: Yes, your Honor. My name is
9 Kenneth Jones. Address is 300 North Water Works
10 Drive, Belleville, Illinois, 62223. And the phone
11 number is (618) 239-3222.

12 JUDGE HILLIARD: All right.

13 Ms. Jordan, would you give us a name
14 and an address, please? Just state your name and
15 address for the record.

16 MS. JORDAN: Okay.

17 Cheryl Jordan, 738 Bayles Drive,
18 Romeoville, Illinois, 60446. Phone number is
19 (630) 664-5560.

20 JUDGE HILLIARD: Okay. All right.

21 The parties have had an opportunity to
22 discuss the case, and they've indicated that -- the

1 company has indicated that they want to have some
2 discussions with other people within the corporation.
3 The parties have agreed that April 24 at 10:00 a.m.
4 is, at present, convenient for both of them. The
5 parties should discuss it among themselves and decide
6 whether this is going to be an evidentiary hearing,
7 at which time both parties will have to appear and
8 present their evidence, or just another status
9 hearing which can be conducted over the telephone.
10 And if it's going to be a status hearing over the
11 telephone, I'd ask Mr. Jones to arrange a call-in
12 number for both parties.

13 Does anybody have anything else they
14 want to address at this point in time?

15 MS. JORDAN: No, I don't.

16 MR. JONES: No, your Honor.

17 JUDGE HILLIARD: Okay. All right.

18 Then we'll be adjourned until the
19 24th, and I hope you'll be in contact in the meantime
20 and let me know in advance what we're going to do on
21 the 24th. Thank you.

22 MR. JONES: Thank you, your Honor. Thank you,

1 **Ms. Jordan.**

2

3

(WHEREUPON, the proceedings have

4

been adjourned until, April 24,

5

2013, at the hour of 10:00 a.m.)

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22